



VIVA Institute of Management & Research

(Approved by AICTE, DTE, Affiliated to University Of Mumbai)

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President

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Director

5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

DVV Query

1. Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.
2. Circular/weblink/ committee report justifying the objective of the metric 3. Minutes of the meetings of student grievance committee, as per metric.

HEI Response

VIVA Institute of Management and Research strictly adheres to all norms stated by AICTE. Anti-Ragging Cell, Internal Complaint Committee, SC/ST cell and Student Grievance redressal committee are in place to resolve the students' grievances in timely manner including sexual harassment, ragging and other. The Institute is adopting/following above mentioned all four steps for redressal of student grievances including sexual harassment and ragging cases

The following supporting documents are enclosed:

1. Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.
2. Circular/web link/ committee report justifying the objective of the metric
3. Minutes of the meetings of student grievance committee, as per metric.

Sr. No.	Particulars	Link
1	Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.	Anti-Ragging Committee
		Anti-Ragging Squad
		Internal Complaint Committee
		Grievance Redressal Committee
		SC/ST Cell
2	Circular/weblink/ committee report justifying the objective of the metric	Anti-Ragging Committee
		Internal Complaint Committee
		Grievance Redressal Committee
		SC/ST Cell
3	Minutes of the meetings of student grievance committee, as per metric.	MOMs Student Grievance